



# Mutual Learning on Financial Inclusion



BRUSSELS  
November 5 - 6, 2009

## European conference

This conference aims to provide attendees with an comprehensive overview on financial inclusion in Europe through the approach of mutual learning.

November 5, 2009



**On the first day**, speakers will introduce the subject by summarising the Mutual Learning on Financial Inclusion project achievements and present its continuity through the creation of the European Financial Inclusion Network. This session will enable stakeholders and policy makers to meet and share experiences and ideas.

16h00-17h00

**Registration** and networking around a coffee

17h00-17h20

**Welcome speech** by Marc Becker,  
National Secretary, Confédération des Syndicats Chrétiens

17h20-17h40

**Presentation of the "Mutual learning on Financial inclusion" Project**  
Prof. Malgorzata Iwanicz-Drozdowska, Warsaw School of Economics

17h40-18h00

**Presentation of European Financial Inclusion Network**  
Lise Disneur, Réseau Financement Alternatif

18h00-18h15

**Break**

18h15-19h30

**World Cafés** (networking event)

19h30-22h00

**Dinner**

**Address:** CSC building - Chaussée de Haecht 579 - 1031 Schaerbeek

**Contact:** [olivier.jerusalmy@rfa.be](mailto:olivier.jerusalmy@rfa.be)



Supported by the European Community Programme for Employment and Social Solidarity (2007-2013)



November 6, 2009



**The second day** will allow for more in-depth content presentations and discussion. The morning session is divided into six financial inclusion topics, each composed of two main content sources: Best Practices and the Workshop Conclusions. Question and answer periods are also planned.

The afternoon session is devoted to present main conclusions of the financial inclusion indicators and an evaluation of the project. Moreover, a final panel will debate financial exclusion perspectives.

Moderated by Veronika Thiel, new economics foundation

Each section will include a short summary on workshop conclusions by *Annika Cayrol*, Réseau Financement Alternatif, a best practice exposé as well as a question and answer period.

09h00-09h30

**Welcome coffee**

09h30-10h00

**Finance for Migrants: "Plataforma Bravo"**

Pilar Cano Bueno, Confederación Española de Cajas de Ahorros

10h00-10h30

**Corporate Social Responsibility: "Parcours Confiance"**

Elodie Asselin-Gressier, Groupe Caisse d'épargne

10h30-11h00

**Financial Education: "Plan your Future"**

Katarzyna Pawlak, Microfinance Center

11h00-11h15

**Break**

11h15-11h45

**Overindebtedness: "Right-based money advice"**

Carol Dunne, Money Advice and Budgeting Service

11h45-12h15

**Regulation: "Belgian Legal Framework", Pierre Dejemeppe,**

Former adviser for the Belgian Minister of Economic Affairs

12h15-12h45

**Microfinance and Microcredit: "Mutual Guarantee Funds"**

Riccardo De Lisa, on behalf of Confidi

12h45-14h00

**Lunch**

Moderated by Prof. Luisa Anderloni, University of Milan

14h00-14h30

**Financial Inclusion Indicators**

Olivier Jérusalmy, Réseau Financement Alternatif

14h30-15h00

**Mulfi Project Evaluation, Mick McAteer, The Financial Inclusion Centre**

15h00-16h45

**Final panel on financial exclusion: Debate and perspectives**

Antonia Carparelli, Head of Social Inclusion Unit, DG Employment, Social Affairs and Equal Opportunities

Sebastien de Brouwer, Head of Retail Financial Services, Legal & Social Affairs Department, European Banking Federation

Monique Goyens, General Director of Bureau Européen des Unions de Consommateurs

Michaela Moser, European Anti-Poverty Network representative

Bernadette Ségol, Regional Secretary, UNI-Europa

Dr. Georges Gloukoviezoff, Member of Mulfi Scientific Committee

Bernard Bayot, European Financial Inclusion Network representative

next



Supported by the European Community Programme for Employment and Social Solidarity (2007-2013)

Mutual Learning on Financial Inclusion Information: [www.fininc.eu](http://www.fininc.eu)

**REGISTRATION: [click here](#)**



This conference is supported for under the European Community Programme for Employment and Social Solidarity (2007-2013). This programme is managed by the Directorate-Generale for Employment, social affairs and equal opportunities of the European Commission. It was established to financially support the implementation of the objectives of the European Union in the employment and social affairs area, as set out in the Social Agenda, and thereby contribute to the achievement of the Lisbon Strategy goals in these fields.

The seven-year Programme targets all stakeholders who can help shape the development of appropriate and effective employment and social legislation and policies, across the EU-27, EFTA-EEA and EU candidate and pre-candidate countries.

PROGRESS mission is to strengthen the EU contribution in support of Member States' commitments and efforts to create more and better jobs and to build a more cohesive society. To that effect, PROGRESS will be instrumental in:

- providing analysis and policy advice on PROGRESS policy areas;
- monitoring and reporting on the implementation of EU legislation and policies in PROGRESS policy areas;
- promoting policy transfer, learning and support among Member States on EU objectives and priorities; and
- relaying the views of the stakeholders and society at large

For more information see:

[http://ec.europa.eu/employment\\_social/progress/index\\_en.html](http://ec.europa.eu/employment_social/progress/index_en.html)

The information contained in this conference does not necessarily reflect the position or opinion of the European Commission.



Supported by the European Community Programme for Employment and Social Solidarity (2007-2013)

